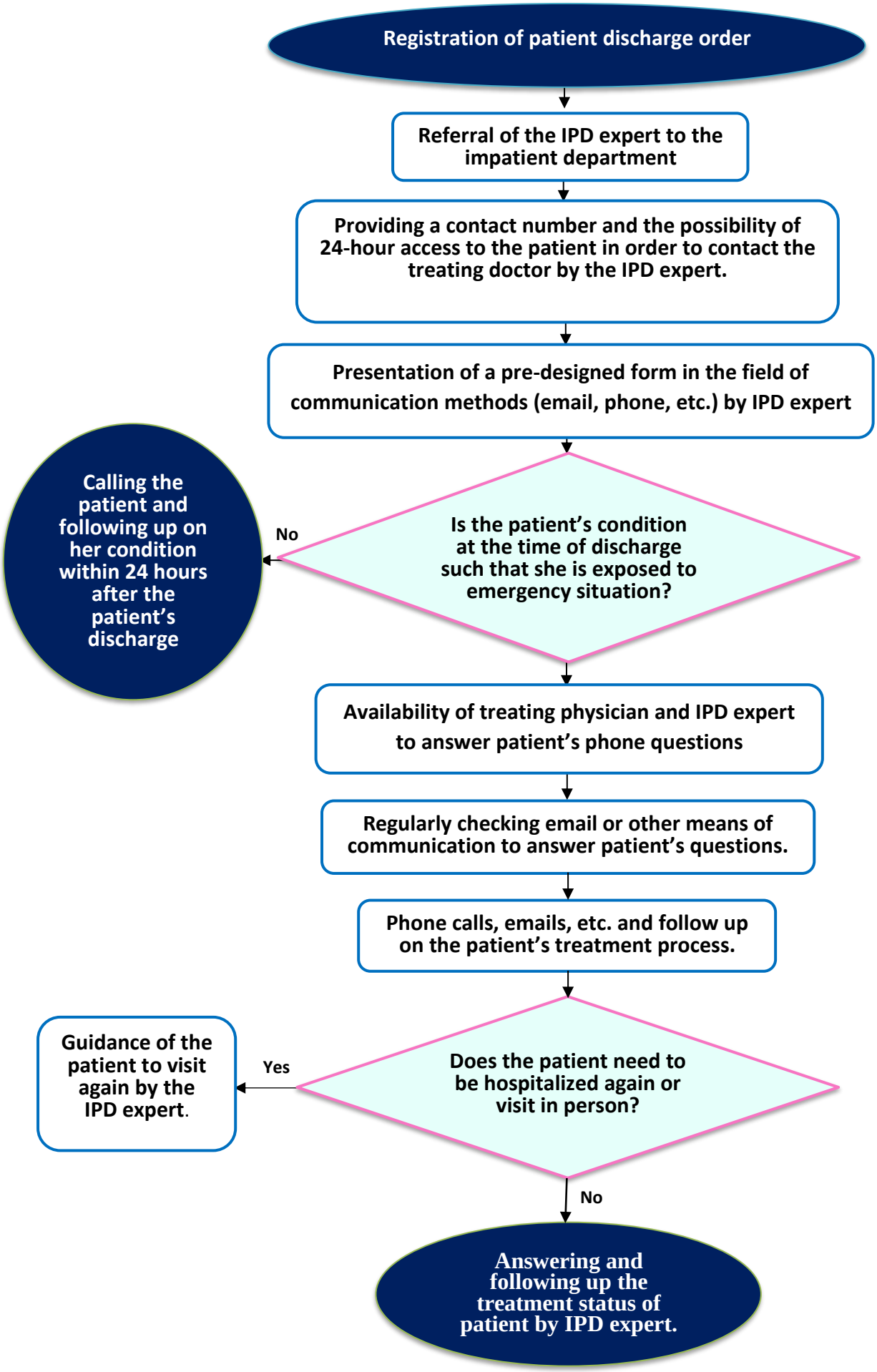Flowchart of the patient's communication with the IPD unit after discharge